

# GEORGIA EMERGENCY COMMUNICATIONS CONFERENCE

## The Classic Center – Athens, GA

### March 24<sup>th</sup> – March 28<sup>th</sup>, 2024

### Schedule of Events

The Conference Committee reserves the right to make unannounced changes to the agenda based on unforeseen circumstances. This agenda does not guarantee the delivery of a specific course. The Conference and Training Committee has tried to ensure that P.O.S.T. credit is available for all sessions. Please ensure that you have your badge scanned during each session for P.O.S.T. credit.

All Attendees	Track 1	Track 2	Vendor / Meals etc
<b>Sunday – March 24, 2024</b>			
12:00 – 16:00	Conference Prep APCO – NENA Board Meetings etc		
16:00 – 18:00	Early Registration		
	First time Attendee Reception --- location TBD		

<b>Monday – March 25, 2024</b>		
08:00 – 09:00	Registration	
09:00 – 09:30	Welcome / Opening Ceremony	
09:30 – 11:30	Katrina Harley / Douglas County 9-1-1	
11:30 – 13:00	APCO & NENA Business Meetings Lunch Provided	
13:00 – 13:50	<b>Ready or Not: Preparedness Mindset</b> JaCorey Glaude Omni Public Safety Group	<b>What Should I Expect from NG911 ESINet Services</b> Jimmy Lichtenstein / Matthew Blanchet AT&T
14:00 – 14:50	<b>Life Before the Bang</b> Nancy Greathouse GPSTC	<b>Bridging the Gap – When Legacy Technology Meets NextGen Challenges</b> Caleb Branch Indigital
15:00 – 15:50	<b>The Power of Peer Support through Personal Tragedy</b> Ryan Chambers North Carolina NENA	<b>988 and 911: Collaboration</b> Amy Ramsey GECA
16:00 – 16:50	<b>Step Over or Swim Across</b> Robbie McCormick Cobb County 911	<b>GIS in Next Gen</b> Rachel Morrison Indigital
17:30 – 19:30	User's Group Meetings	
19:30 – 22:30	Bingo	

<b>Tuesday – March 26, 2024</b>		
08:00 – 09:00	Registration	
09:00 – 09:50	<b>Finding a Home &amp; Family in 911</b> Jennifer Poole Indigital	<b>Navigating Traffic Incidents: A Collaborative Approach</b> Ansley Schroeder Georgia DOT
10:00 – 10:50	<b>Emotional Discipline: Finding the Gap</b> JaCorey Glaude Omni Public Safety Group	<b>Improving 911 Staff Performance, Retention, &amp; Mental Health</b> Michael Porter Nice Public Safety & Justice
10:30 – 16:30	Vendor Set Up	
11:00 – 11:50	<b>Leading the Leader</b> Hattie Lord Cobb County 911	<b>When the Toilet Overflows and You Have to Clean the Poop Out of the Comm Center</b> Myisha Calloway Rockdale County 911
12:00 – 13:30	Lunch On Your Own	
13:30 – 14:20	<b>Peer Support for the True First Responder</b> Keegan Merritt / Shane Smith Department of Public Safety	
14:30 – 15:20	<b>Pipeline Emergencies</b> Lucas Harmsen / Robert Singletary Georgia Fire Academy	<b>Stealing Lightning’s Thunder</b> Tom Labarge Ground Linx Technologies
15:30 – 16:20	<b>Disability Awareness Training for 911 Professionals</b> Jamie Mumford Cobb County 911	<b>Have you Become the Leader You Envisioned?</b> Georgia Staten Augusta 911
16:30 – 18:30	Vendor hours – Vendor Reception	

<b>Wednesday – March 27, 2024</b>		
08:00 – 09:00	Registration Vendor Hall will be open until 14:20	
09:00 – 09:50	<b>Surviving the Mic Cliques: Dealing with Difficult Coworkers</b> Stephanie Shorter Coweta County 911	<b>How to Use Your CAC as an Emergency Management Resource</b> Michelle Dickens Children’s Advocacy Center
10:00 – 10:50	<b>Impact 101: The Unseen but Important</b> Gwendolyn Sidwell W2I	<b>Unraveling the Acronym Puzzle: Demystifying CALEA and ATPC</b> Marta Sorchik Cobb County 911
11:00 – 11:50	<b>Be the Master of Your Emotions</b> Kelly Sanders-Kelley Virtual Academy	<b>Agency T-CPR</b> Laloni Smith GPSTC / GA Fire Academy
12:00 – 13:30	Lunch with Vendors	
13:30 – 14:20	Vendor Hours	
14:30 – 15:20	<b>Core Principles of Learning</b> Charlsie Little / Emily Scarpa Auburn Public Safety	<b>Policies: Navigating the Love – Hate Relationship</b> Marta Sorchik Cobb County 911
15:30 – 16:20	<b>Dangers of Distractions and Complacency</b> Dustin Bucker Coweta County 911 / EMA	<b>Hop on the Train: Understanding the Importance of Rail Safety</b> Rick Thomas/ Yasmien Barnett Rapid SOS
18:00 – 21:00	Banquet	

<b>Thursday – March 28, 2024</b>			
08:00 – 09:00	Registration		
09:00 – 09:50	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center; width: 50%; background-color: #d9e1f2;"> <b>Stay Calm and Comm On</b>            Beth Shafer            GA POST Council         </td> <td style="text-align: center; width: 50%; background-color: #f4b084;"> <b>The Hamster Wheel of Hiring 911</b>            SaBrina Woodall            Cobb County 911         </td> </tr> </table>	<b>Stay Calm and Comm On</b> Beth Shafer GA POST Council	<b>The Hamster Wheel of Hiring 911</b> SaBrina Woodall Cobb County 911
<b>Stay Calm and Comm On</b> Beth Shafer GA POST Council	<b>The Hamster Wheel of Hiring 911</b> SaBrina Woodall Cobb County 911		
10:00 – 10:50	<b>The Role of Media Relations in Public Safety Workshop</b> Wayne Delk / Chuck McPhilamy Delk Media Group		
11:00 – 11:50			
12:00 – 12:30	Closing Remarks		