

GEORGIA EMERGENCY COMMUNICATIONS CONFERENCE

The Classic Center – Athens, GA

March 24th – March 28th, 2024

Schedule of Events

The Conference Committee reserves the right to make unannounced changes to the agenda based on unforeseen circumstances. This agenda does not guarantee the delivery of a specific course. The Conference and Training Committee has tried to ensure that P.O.S.T. credit is available for all sessions. Please ensure that you have your badge scanned during each session for P.O.S.T. credit.

All Attendees Ballroom A-E	Track 1 Ballroom A-E	Track 2 Olympia 1	Vendor / Meals etc Ballroom F-J
Sunday – March 24, 2024			
12:00 – 16:00	Conference Prep APCO – NENA Board Meetings etc		
16:00 – 18:00	Early Registration		
18:00 – 19:00	First time Attendee Reception Olympia 1		

Monday – March 25, 2024			
08:00 – 09:00	Registration		
09:00 – 09:30	Welcome / Opening Ceremony		
09:30 – 11:30	Katrina Harley / Douglas County 9-1-1		
11:30 – 13:00	APCO & NENA Business Meetings Lunch Provided Atrium		
13:00 – 13:50	Ready or Not: Preparedness Mindset JaCorey Glaude Omni Public Safety Group	What Should I Expect from NG911 ESINet Services Jimmy Lichtenstein / Matthew Blanchet AT&T	
14:00 – 14:50	Life Before the Bang Nancy Greathouse GPSTC	Bridging the Gap – When Legacy Technology Meets NextGen Challenges Caleb Branch Indigital	
15:00 – 15:50	The Power of Peer Support through Personal Tragedy Ryan Chambers North Carolina NENA	988 and 911: Collaboration Amy Ramsey GECA	
16:00 – 16:50	Step Over or Swim Across Robbie McCormick Cobb County 911	GIS in Next Gen Rachel Morrison Indigital	
17:30 – 19:30	User's Group Meetings		
19:30 – 22:30	Bingo		

Tuesday – March 26, 2024		
08:00 – 09:00	Registration	
09:00 – 09:50	Finding a Home & Family in 911 Jennifer Poole Indigital	Navigating Traffic Incidents: A Collaborative Approach Ansley Schroeder Georgia DOT
10:00 – 10:50	Emotional Discipline: Finding the Gap JaCorey Glaude Omni Public Safety Group	Improving 911 Staff Performance, Retention, & Mental Health Michael Porter Nice Public Safety & Justice
10:30 – 16:30	Vendor Set Up	
11:00 – 11:50	Leading the Leader Hattie Lord Cobb County 911	When the Toilet Overflows and You Have to Clean the Poop Out of the Comm Center Myisha Calloway Rockdale County 911
12:00 – 13:30	Lunch On Your Own	
13:30 – 14:20	Peer Support for the True First Responder Keegan Merritt / Shane Smith Department of Public Safety	AI Benefits Dispatchers Tim Shaw Smart Response Technologies
14:30 – 15:20	Pipeline Emergencies Lucas Harmsen / Robert Singletary Georgia Fire Academy	Stealing Lightning's Thunder Tom Labarge Ground Linx Technologies
15:30 – 16:20	Disability Awareness Training for 911 Professionals Jamie Mumford Cobb County 911	Have you Become the Leader You Envisioned? Georgia Staten Augusta 911
16:30 – 18:30	Vendor hours – Vendor Reception Ballroom F-J	

Wednesday – March 27, 2024			
08:00 – 09:00	Registration Vendor Hall will be open until 14:20		
09:00 – 09:50	Surviving Mic Cliques: Dealing with Difficult Coworkers Stephanie Shorter Coweta County 911	How to Use Your CAC as an Emergency Resource Michelle Dickens Children’s Advocacy Center	
10:00 – 10:50	Impact 101: The Unseen but Important Gwendolyn Sidwell W2I	Unraveling the Acronym Puzzle. Demystifying CALEA and ATPC Marta Sorchik Cobb County 911	Vendor Hours 09:45 – 14:20 Ballroom F-J
11:00 – 11:50	Be the Master of Your Emotions Kelly Sanders-Kelley Virtual Academy	Agency T-CPR Laloni Smith GPSTC / GFA	
12:00 – 13:30	Lunch with Vendors		
13:30 – 14:20	Unmask the Imposter: How to Own the Success You’ve Earned Andrea-King-Smith Carbyne	Vendor Hours Ballroom F-J	
14:30 – 15:20	Core Principles of Learning Charlsie Little / Emily Scarpa Auburn Public Safety	Policies: Navigating the Love – Hate Relationship Marta Sorchik Cobb County 911	
15:30 – 16:20	We Don’t Have Funding For That Tanya Lee Evans Console	Hop on the Train: Understanding the Importance of Rail Safety Rick Thomas/ Yasmien Barnett Rapid SOS	
18:00 – 21:00	Banquet Atrium		

Thursday – March 28, 2024			
08:00 – 09:00	Registration		
09:00 – 09:50	Dangers of Distractions and Complacency Dustin Bucker Coweta County 911 / EMA	Everything You Need to Know About GLEMS Melissa Casto-Mefferd / James Bailey GCIC	
10:00 – 10:50	The Role of Media Relations in Public Safety Workshop Wayne Delk / Chuck McPhilamy Delk Media Group		
11:00 – 11:50			
12:00 – 12:30	Closing Remarks		